

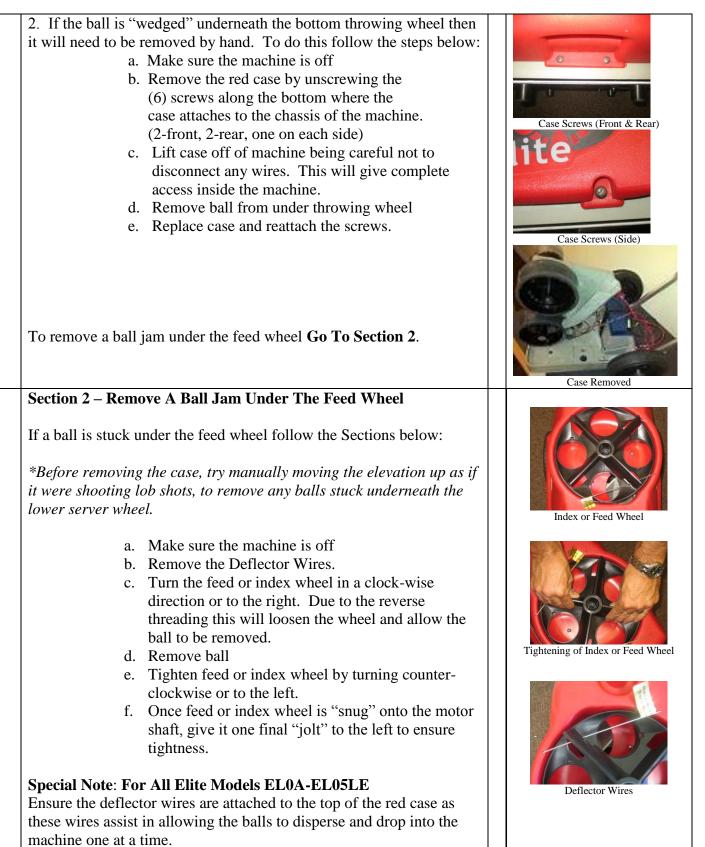
TS – I Have A Ball Jam

Objective: To troubleshoot machines that has a ball jam

Action	Pictures
The more common statements regarding a ball jam are "A ball is stuck between the throwing wheels" "A ball is stuck under the feed wheel" "Multiple balls are stuck in the chute"	
A ball jam will cause the machine to shut down and will give you an error message. (Refer to TS - I Have An Error Message)	Ball Jam
To remove a ball jam between the throwing wheels Go To Section 1 To remove a ball jam under the feed wheel Go To Section 2 To remove multiple balls in the chute Go To Section 3	
 Section 1 – Remove Ball Jam Between Throwing Wheels If a single ball is stuck in the ball chute or between the two throwing wheels follow the steps below: a. Make sure machine is off. b. Tilt machine back 30-40 degrees so that the balls are not touching the server wheels. c. Turn machine on and wait for wheels to begin spinning. 	Wachine Tilted Back 30-40 Degrees
 d. When the wheels have settled into a steady speed lower machine down to rest on all four feet. The throwing wheels should shoot the ball out. *(<i>Make sure no-one is in front of the Machine as balls will fire out at a quick speed</i>). 	Front Opening of Machine



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E586 Deflector Wire	
To remove multiple balls in the chute Go To Section 3.	
Section 3 – Remove Multiple Balls In The Chute	
 If multiple balls are stuck in the chute follow the Sections below: a. Remove the (6) phillips-head screws along the bottom of the red case b. Lift red case off of machine being careful not to disconnect any wires c. Remove all balls from machine d. Place red case back on machine e. Reattach the (6) screws along the bottom of the red case. 	Case Screws (Front & Rear)
If the issue continues please contact Lobster Sports Customer Support at 1-800-526-4041 ext.14, to get a Repair or Warranty Repair Return Authorization, or for further trouble shooting tips.	Case Screws (Side)

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